

THE MOST EXCLUSIVE RESORT IN THE CARIBBEAN



AGENCY TRAINING MANUAL V7 | OCTOBER 2023







WELCOME TO CASA DE CAMPO RESORT & VILLAS

You are warmly invited to explore our tropical paradise in the Dominican Republic, and to uncover the luxury, privacy, and unsurpassed amenities that make Casa de Campo the most unique destination in the Caribbean

Discover why this special resort has been the global elite's escape of choice for the last five decades. Heads of state, Hollywood stars, sports professionals, top entertainers, and entrepreneurs love to holiday at Casa de Campo for its exclusivity, world-class facilities, and excellent flight connections.

Your every comfort is taken care of as you relax in our fivestar hotel, private villas, or one of 58 brand-new Premier Club suites, which elevate our accommodations to even greater heights of luxury.

Casa de Campo allows you to indulge your passions. Golfers will love our three Pete Dyedesigned courses, including
Teeth of the Dog, the #1 course
in the Caribbean & Latin America
that tops most players' bucket
lists. Our Polo & Equestrian
Centre offers horse riding for
every ability, and our 245-acre
clay Shooting Centre, state-ofthe-art Tennis Centre with 13
Har-Tru courts, and unlimited
non-motorised water sports
provide the perfect excuse to
get active.

Unwind on our pictureperfect, private beaches, stroll around our full-service Marina & Yacht Club, or enjoy delicious gastronomy at our many bars and restaurants. Book a treatment at our brandnew Spa, which is one of the leading wellness destinations in the Caribbean. A cultural immersion awaits at Altos de Chavón, a beautiful recreation of a 16th century Mediterranean village with sweeping views of the Chavón River. Explore art galleries, learn traditional

crafts under the tutelage of local artisans, and gain an understanding of the island's rich indigenous history at our Archaeological Museum.

With something for everyone, and the most luxurious holiday experience in the Dominican Republic, we look forward to welcoming you to Casa de Campo soon.



With warm, Caribbean regards, Andrés Pichardo Rosenberg



Altos de Chavón





Teeth of the Dog

CASA DE CAMPO AT A GLANCE

EXPERIENCE

- A pristine and private white sand beach and access to two secluded islands
- Live concerts with world class acts, in a 5,000-seat Grecian-style amphitheatre
- Wellness facility with extensive spa, holistic services, yoga & state of the art gym
- 16th century Italian style village, with restaurants, shops and an incredible fairy-tale like church
- Full-service marina and yacht club
- 7,000 acres to explore and enjoy

SPORTS

- 3 championship golf courses, designed by the legendary Pete Dye
- 13 Har-Tru tennis courts, private & group lessons provided by 25 pros and junior professionals
- Water sports, including fishing, kayaking, snorkelling, sailing and paddle surfing
- Extensive equestrian facilities, among the best in the Caribbean
- Polo facilities, trail rides, riding lessons, horse jumping and donkey polo
- Shooting centre offering extensive clay pigeon shooting & competitions

FAMILIES

- · Kids club & activities programme
- · Early Education Centre
- Babysitting services
- Camp Frost summer camp for kids

RESORT LOCATION:

- · Southeast coast of the Dominican Republic.
- Casa de Campo/La Romana International Airport (code: LRM) - 5.5 miles/9 km, 5 min.
- Santo Domingo Las Americas International Airport (code: SDQ) - 59 miles/95 km, 60 min.
- Punta Cana International Airport (code: PUJ)
 45 miles/73 km, 45 min.





Gourmet dining



Tennis centre



Weddings in paradise

SOMETHING FOR EVERYONE

There's plenty to see and do at Casa de Campo in La Romana, Dominican Republic. Spend your days doing as much or as little as you'd like, the choice is yours.



Explore this stunning 7,000-acre tropical playground in your own 4-passenger golf buggy, where there are gorgeous beaches, unmatched sporting facilities, numerous dining options and an all-inclusive option to enjoy it all.



THE CASA DE CAMPO INCLUSIVE EXPERIENCE INCLUDES:

FULL-SERVICE CUISINE

Full breakfast, snacks, lunch and dinner available at the 10 dining venues located throughout the resort or choose to dine in the comfort of you're room, suite or villa.

(Applicable room service delivery charge extra)

A VAST RANGE OF SPORTS

Unlimited horseback riding, tennis, and non-motorized water sports at Minitas Beach as well as one round of 25 shots skeet/trap shooting per week

BAR FACILITIES

Extensive cocktails, wine and non-alcoholic beverages by the glass at the resort's signature restaurants, bars, lounges, and from the Oasis golf course cart

(Bottles, mini-bar, premium bottled water, specialty cognacs, and premium brand liqueurs are not included)

FAMILY ACTIVITIES

Use of our supervised children's programs for ages 1-17, nanny services and our Family Fun Zone, an entertainment centre full of activities and games



SUPERIOR CASITA

ELITE PATIO/ BALCONY

CONTEMPORARY COMFORTS AND LUXURIOUS AMENITIES

Casa de Campo Resort and Villas offers a range of hotel rooms to ensure you always stay in comfort and style. Choose from our entry Superior Casita rooms or our stunning Elite patio/balcony rooms to be close to the course, or upgrade to our spacious 1 or 2 Bedroom Elite Suites, for when you need a little extra space. Each and every room comes equipped with luxury amenities and features a private bathroom. For your convenience, our front desk is open 24 hours a day, seven days a week to attend to your every need.

ALL ROOMS INCLUDE

- 4-passenger personal golf cart
- High-speed wireless Internet
- Private terrace or balcony
- Minibar
- Espresso/coffee maker
- 42in LCD flat-screen
- In-room safe
- Bathrobes and slippers
- Air-conditioning
- Private and separate bathroom
- Unlimited use of the Fitness Center



ELITE DELUXE ELITE SUITES

SUPERIOR CASITAS

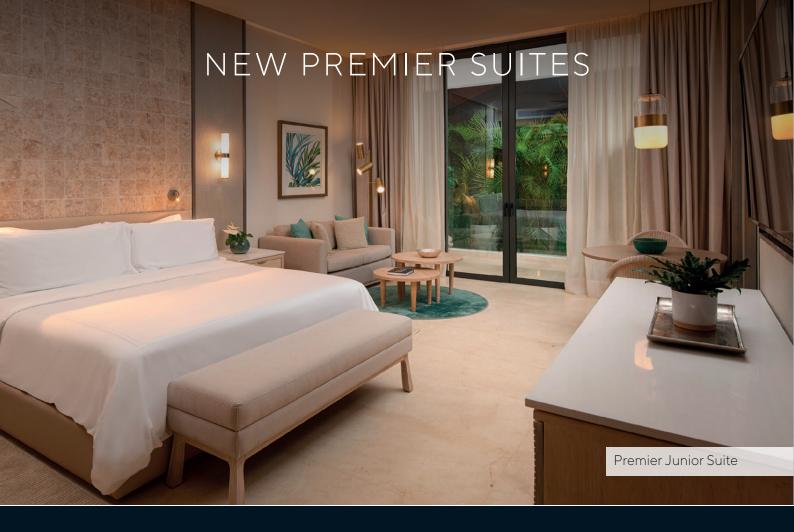
Stay in well-appointed accommodations in the original resort lodge just footsteps from the golf course. Sleeps 4 (Max 2 Adults, 2 Child per room) with one King or Two Double Beds

ELITE ROOMS

Spacious upscale, quiet first-level rooms with natural touches, an outdoor terrace, and luxurious details. Sleeps 4 (Max 2 Adults, 2 Child per room) with one king bed or two double beds in Elite Balcony/Patio rooms or One king bed plus sofa bed in Elite Deluxe rooms.

ELITE SUITES

Upper level one and two-bedroom suites inspired by our rich heritage, which include a separate seating area . Sleeps 4 (Max 2 Adults, 2 Child per room) with One king bed in the 1-bedroom suite, the 2-bedroom suite has extra king bed or two double beds.



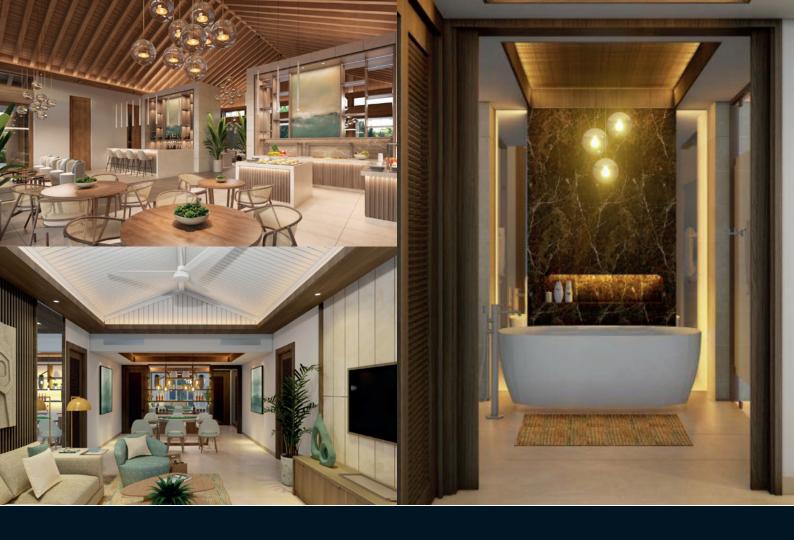
PREMIER JUNIOR SUITES

The brand new Premier Club at Casa de Campo has created an unprecedented level of privacy and exclusivity for guests to enjoy, From the moment they arrive, guests will be privately checked-in by our welcoming receptionists at the exclusive Premier Club Lounge and be able to relax in seclusion while enjoying a drink or light appetizers at the Club Lounge Bar. Featuring both indoor and outdoor areas, Premier Club guests will be able to maintain autonomy that is exclusive only to guests staying in these new suites.

ALL PREMIER SUITES INCLUDE

- Private Patio or Balcony
- Private butler service and nightly turndown
- Silky 1000 thread count Egyptian cotton linens
- Exclusive Premier Golf Cart
- Fully automated suites
- · Complete suite black-out capability

- Full size premium wet bar
- Kohler accessorized bathrooms
- Rain showers and bathtubs
- Customized pillow and aromatherapy menus
- Selection or artisanal gourmet teas and coffees
- Smart TVs and Complimentary WIFI



PREMIER ONE/TWO-BEDROOM SUITES PREMIER PRESIDENTIAL SUITE

PREMIER JR. SUITES

Enjoy our newest state of the art and over-sized luxuriously appointed rooms that will invigorate your senses and provide breathtaking views from your own private terrace or balcony. Sleeps 4 with One King Bed or Two Double Beds

PREMIER ONE/TWO BEDROOM SUITES

Enjoy additional space and privacy in the comfort of your own one & two bedroom suite. Sleeps 4 with one king bed plus a sofa bed or two double beds

PREMIER PRESIDENTIAL SUITE

This three bedroom Suite comes complete with a private office area, full kitchen with separate staff entrance, full dining room table for up to eight people, spacious family / living room with a 70 inch Smart TV and luxuriously appointed amenities throughout. Sleeps 6 with a king bed in the master and two double beds in remaining rooms.



GUESTS OF OUR GARDEN VILLAS ENJOY THE FOLLOWING BENEFITS AND FEATURES:

- For transportation within the resort
 - Four-bedroom villa guests enjoy two
 4-passenger golf carts.
 - During Christmas / New Year, one golf cart may be replaced with one intermediate size car
- · Daily breakfast prepared in the villa
- Private daily maid service from 7:30am - 3:30pm

- WI-FI in the Villa
- Access to the state-of-the-art Fitness Center
- Welcome amenities upon arrival:
 Deluxe Dominican Bar 3 bottles of rum, assorted bottles of sodas, beers and water, seasonal fruit basket
- · Personalized check-in and orientation in villa.
- Concierge service for all sports and restaurant reservations or other assistance.



GUESTS OF OUR CLASSIC VILLAS ENJOY THE FOLLOWING BENEFITS AND FEATURES:

- For transportation within the resort
 - Four-bedroom villa guests enjoy two
 4-passenger golf carts.
 - Five-bedroom villas guests enjoy three
 4-passenger golf carts
 - During Christmas / New Year, one golf cart may be replaced with one intermediate size car
- Welcome Amenities Upon Arrival
- Personalized Check-In & Orientation In The Convenience Of Your Villa

- Golf Carts for transportation within the resort.
- · Daily Breakfast Prepared In Your Villa
- Private Daily Maid Service from
 7:30 am 6:30 pm
- Butler Service from 7:30 am 6:30 pm each day
- Free Wi-Fi
- Concierge Service for all sports and restaurant reservations or other assistance.



Enjoy the ultimate in luxury Caribbean living from the comforts of your own expansive villa. From tastefully decorated, warm and homely 4-bedroom villas to beautifully spacious 10-bedroom villas, sophisticated and stylish.

EXCLUSIVE & OCEANFRONT VILLAS INCLUDE

- Complimentary Golf carts for transportation within the resort
- Daily breakfast prepared in the villa
- Private daily maid service from 7am-7pm
- Butler service from 7am-7pm each day for light cooking, bartender services, packing/unpacking.
- One round-trip private airport transfer from/to La Romana.

- Use of the Fitness Centre.
- Personalized check-in and orientation in villa.
- Welcome amenities upon arrival:
 3 bottles of premium brands, bottle of Moet
 & Chandon champagne, deluxe assorted
 appetizers, tray of assorted seasonal fruits,
 cheese and crackers
- Concierge service for all sports and restaurant reservations or other assistance.

FINE DINING

GOURMET DINING EXPERIENCE

One of the simplest and most intimate pleasures in life is sharing a meal. Through breaking bread together we can experience different cultures and faraway lands without ever leaving the table. At Casa de Campo Resort and Villas, every meal is a chance to explore, learn, and enjoy.

Let us take you on a culinary journey around the world where no two meals or experiences are ever the same, and every dish is created with its own personality and flavour.

Choose from our 10 dining venues available in the All-Inclusive plan, for special occasions dine in the elegant SBG at the Marina or at the luxurious Minitas Beach Club & Restaurant or pick from any of the numerous independent venues on property.





10 DINING VENUES IN THE INCLUSIVE EXPERIENCE

- · La Casita Fine Spanish cuisine and tapas
- La Piazzetta Gourmet, traditionally prepared Italian cuisine
- Lago Restaurant Fresh and local traditional Dominican cuisine
- La Caña Mediterranean fare in the heart of the Caribbean
- Causa A Peruvian Tapas restaurant
- The 19th Hole Build-your-own-sandwich bar
- Dye Fore Bar Light fare, salads and sandwiches
- · Chilango Taquería Mexican street food
- Brasa Food Truck Grilled fare, burgers/salads
- Massa Food Truck Pizzas and flatbreads

2 FINE DINING RESTAURANTS

(Additional surcharge applies)

- Minitas Beach Club & Restaurant –
 Mediterranean and Latin American cuisine
- SBG Mediterranean and fusion cuisine

6 BARS & LOUNGES IN THE INCLUSIVE EXPERIENCE

- · Coco Mar Beach Bar
- 19th Hole Overlooking famous Teeth of the Dog golf course
- La Terraza Bar Roof top bar
- La Cana Bar & Lounge Live music and dancing in lively lounge atmosphere
- Dye Fore Bar Overlooking the Chavón River and the Dye Fore golf course
- Squeeze! Juice Bar Minitas Beach

Entry to the Genesis Nightclub is included in the Inclusive Experience

Plus, many independent restaurants, bars, wineries, cafes and ice cream parlours within the resort complex that are chargeable locally.



TEETH OF THE DOG

Pete Dye's signature golf course, the #1 course in the Caribbean, and the #27 ranked course in the world by Golf Digest—Teeth of the Dog has a reputation that's well deserved. Meticulously hand carved from the rugged rock and coral of the Dominican coastline, the hard-fought and challenging creation of Teeth of the Dog is an apt description for what playing a round can be like.



DYE FORE

Let's talk numbers: 27 holes; 7,740 yards long; 7 cliff-side holes dropping 300 feet to the Chavón River below; and breathtaking 360 views. By our calculations Pete Dye's masterpiece, Dye Fore, has a winning formula. Characterized by spectacular views of the Dominican mountains, the Chavón River, the Marina, and Altos de Chavón, this challenging cliff-side course is a delight for players of all levels.



THE LINKS

Reminiscent of traditional links courses typically found in the British Isles, these 18 holes wind through the interior of Casa de Campo and offer spectacular views of the Caribbean Sea and the Resort grounds. Rolling hills and ocean views offer a unique and fun golf experience.

Golf packages and individual rounds of golf are available to be pre-booked for your clients via all your favourite tour operators.

LEISURE ACTIVITIES







HEALTH & WELLNESS CENTRE

The Spa is the perfect place to relax and rejuvenate both your body and mind. We use Ayurvedic techniques and local organic ingredients to detoxify, regenerate, and renew.

Surrender to the healing power of touch as our massage therapists melt away any tension or calm your mind with a soothing hot oil treatment.

Regardless of what you're looking for, we have a treatment or service that will leaving you feeling refreshed and inspired.

Casa de Campo Resort and Villas' state-of-the-art fitness centre has everything you need to work up a sweat and stay fit. Choose from fitness classes, private sessions with a personal trainer, or workout on your own on the free weights and cardio machines.

Casa de Campo is the ultimate Spa destination, with a brand NEW Spa. Which includes hydrotherapy pools, relaxation areas, treatments cabins and a juice bar.

BEST YEAR ROUND SHOOTING FACILITY IN THE CARIBBEAN

For an authentic in-the-wild shooting experience, look no further than Casa de Campo's spectacular 245-acre Shooting Centre.

With over 200 stations for sporting clays, not to mention trap and skeet shooting, plus the main feature, a 110 ft. tower that projects sporting clays—one of the largest in the world—our facility is the most comprehensive in the Caribbean.

Discover the thrill of shattering a four-inch clay disc hurtling through the air at speeds of upwards of 41mph with a well-aimed shot.

The Shooting Centre at Casa de Campo offers over 200 stations for trap, skeet, and sporting clays along with two Pigeon Rings, Colombaire pigeons, and a driven pheasant, partridge, and duck shoot.

LEISURE ACTIVITIES

THE LARGEST TENNIS CENTRE IN THE CARIBBEAN

Slice, serve, and find your sweet spot under the warm Caribbean sun on one of Casa de Campo Resort and Villas' La Terraza Tennis Centre's 13 immaculate fast-dry Har-Tru tennis courts—that is, if the view doesn't distract you first. Dubbed the Wimbledon of the Caribbean, the Tennis Centre is the perfect place for players of all levels.

With over 25 pros and junior professionals on staff beginners can learn from the best while more advanced players can brush up on their skills through private and group lessons. And with an abundance of local talent, there's always someone available to serve up a challenging game, set, and match.



THE MOST COMPREHENSIVE STABLES IN THE CARIBBEAN

Casa de Campo Resort and Villas' extensive equestrian centre is among the best in the Caribbean. If you've never saddled-up before, our expert staff is on hand for lessons in English or Western-style riding and jumping, and even grooming techniques and rodeo stunts.

POLO AT CASA DE CAMPO

Experience the thrill and the majesty of polo right here at Casa de Campo. Our polo facilities—which include three playing fields and one practice field—are among the best in the Caribbean, and we're proud to have the largest string of polo ponies under a single brand in the world.





WEDDINGS & HONEYMOONERS

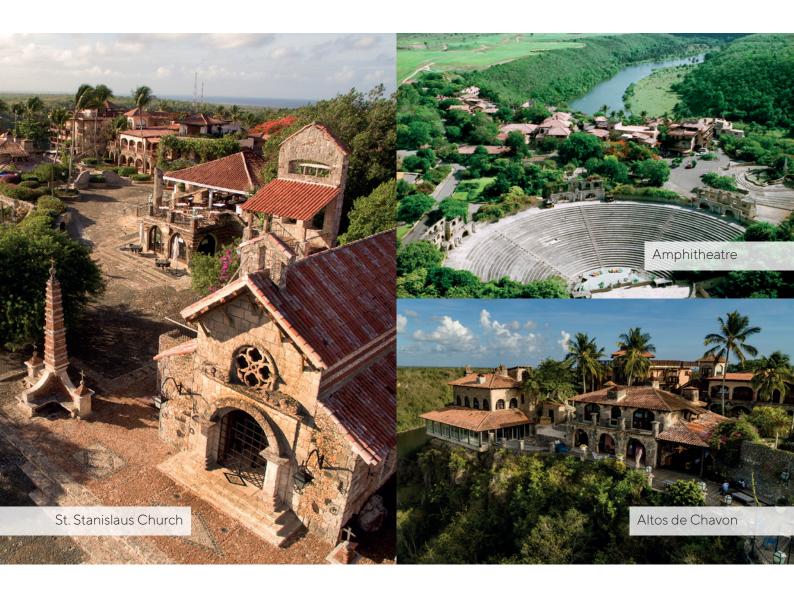
Say "I do" with paradise as your backdrop

Among the most coveted Dominican Republic wedding venues, at Casa de Campo Resort and Villas, not only can your wedding dreams become reality, they can come to life in ways that you've never imagined. Our specialty is creating one-of-a-kind experiences in our stunning natural surroundings and indoor venues. From a simple beach ceremony on the shores of the Caribbean Sea, to something slightly grander like saying "I do" on the steps of a 16th-century replica Mediterranean amphitheatre, the possibilities for a memorable day are endless.

Most people travel to an exotic destination for the honeymoon, but since you're already here, why not complete the whole experience and spend a little extra alone time at Casa de Campo Resort and Villas? Wake up in paradise and enjoy our stunning resort amenities while spending some quality time together. From walking hand-in-hand on Minitas Beach, to a relaxing couples massage, to a candlelit dinner, there's plenty of opportunity for a little bit of romance.



ALTOS DE CHAVÓN



STEP BACK IN TIME

Altos de Chavón is a place like no other—a replica 16th century Mediterranean village in the heart of the Dominican countryside. Meticulously designed by Dominican architect, Jose Antonio Caro, and Italian master designer and cinematographer, Roberto Coppa, every detail of Altos de Chavón was hand-crafted by local artisans.

ALL THE WORLD'S A STAGE

At the centre of Altos de Chavón is the stunning 5,000-seat Grecian-style amphitheatre. This architectural wonder has been the setting for countless concerts, events, and performances since its inauguration in 1982 by none other than the late

Frank Sinatra for the live HBO special, "The Concert of the Hemispheres." Other notable performers who have graced the stage include Sting, Elton John, Andrea Bocelli, Gloria Estefan, Alejandro Fernández, Marc Anthony, Spyro Gyra, Michel Camilo, Juan Luis Guerra, Julio Iglesias, Placido Domingo, and many more to come.

GENESIS NIGHTCLUB

When visiting Casa de Campo, a night of cocktails, music and dancing at Genesis Nightclub is not to be missed! Designed with care and dedication, and with a great team of professionals the Genesis experience is second to none.

LA MARINA



FULL-SERVICE MARINA

The heart of Casa de Campo Resort and Villas' ocean playground is the Marina—the vision of Gianfranco Fini and Piero Giacosa. Inspired by the quaint seaside villages that dot the Mediterranean coastline, the Marina is more than just a place to moor, it's an entire community for sport fishermen, yachting enthusiasts, and landlubbers alike.

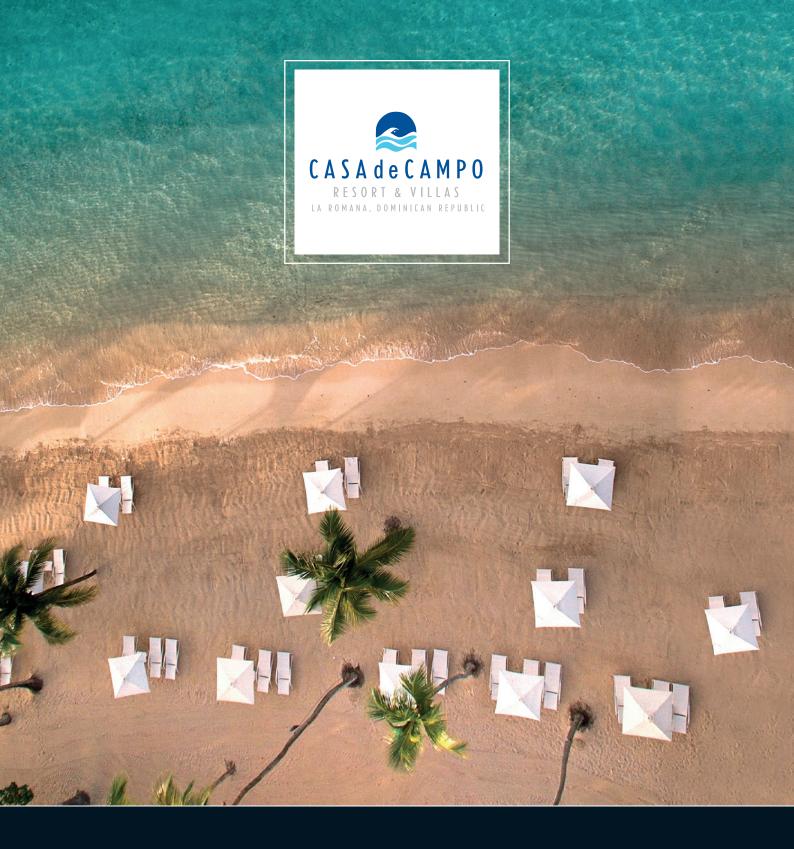
Browse the shops, dine under the stars overlooking luxury yachts and speedboats, and if the mood strikes you, purchase your own boat from our expert sales team. With over 90,000 square meters, the Marina at Casa de Campo will give you plenty to see and do.

YACHT CLUB

A beautiful, stately building with stunning architectural features like a winding staircase and open upper and lower terraces, the Yacht Club is the heart of the Marina. Seafarers from around the world have been drawn to this facility and charming port of call.

SPORT FISHING

With the waters just offshore teeming with blue marlin, you never have far to go to fish in some truly spectacular seas. The Marina is home to an active fishing club, as well as plenty of chances for casual fishers to get their feet wet—so to speak—in this thrilling sport.



CASA DE CAMPO OFFICE FOR:

UK, Ireland, Germany, Italy, Scandinavia

IMAGE LIBRARY:

www.resort-marketing.co.uk/casa-images

CASADECAMPO.COM.DO

CONTACT US:

C/O Resort Marketing International Ltd. 119 Newland Street, Witham, Essex CM8 1BE, UK

T: +44 (0) 01245 459 900

E: info@resort-marketing.co.uk

FOLLOW US:



