



CANCÚN, MÉXICO | AGENCY TRAINING MANUAL. VERSION 2

# WELCOME TO OASIS HOTELS & RESORTS

Featuring a wide variety of all-inclusive options in the unique destination of Cancun, Mexico, at **Oasis Hotels & Resorts** your clients will get to live a truly memorable holiday. We know there are different kinds of tourists; that's why we've designed ideal hotels for each style of holidaying, with activities and entertainment for all ages and interests.

The best of lifestyle can be found in our **Sian Ka'an category**, created to satisfy the most demanding guests, who are looking for exclusive experiences and services of a higher level.

In order to enjoy a quality holiday by the Caribbean Sea, our **Grand category** boasts the best of tourist infrastructure, perfect for those who wish to travel with family or experience a more intimate adults-only atmosphere.

Part of our mission is providing invaluable holiday experiences to all our visitors, therefore, our **Oasis category** offers properties with all comforts and amenities required, at affordable rates but without compromising quality.

When it comes to tourism, we can't forget about the sector who need to lodge close to all services available in downtown; thus our **Urban category** is capable of satisfying those special requirements, with comfortable facilities conveniently located.

Colorful shows, fine entertainment and activities surrounded by nature, beach clubs, sumptuous suites with lavish decoration, extensive beaches where the ocean meets the sky, and car rental to discover this magnificent scenery; luxurious restaurants with international recognition due to their gastronomic experiences that exceed all expectation... every detail that the guest requires to spend an unpaired holiday, can be found at **Oasis Hotels & Resorts.** 





|       | GRAND ROOMS |  |
|-------|-------------|--|
| GRAND | 359         | 147OCEAN VIEW112SUNSET VIEW100STANDARD |

#### FACILITIES & SERVICES

| Ψ٩   | RESTAURANTS  |                    | 7  |
|--|--|--------------------|----|
| Ÿ  | BARS   |                    | 7  |
|  | RED CASINO & RED CIRCUS  |                    | 1  |
| .★   | OASIS PLUS CUSTOMER SERVICE  |                    | 1  |
| <u>}</u>   | INFINITY POOL  |                    | 1  |
| # #  | GYM:<br>PERSONAL TRAINER WITH EXTRA CHARGE   |                    | 1  |
| $\overset{\bullet}{\triangleleft}$                                 | YOGA, ZUMBA AND AEROBICS   |                    | 1  |
| <b>*</b>   | SPA:<br>SAUNA AND BODY TREATMENTS  |                    | \$ |
| ್ಕ   | BEAUTY PARLOR  |                    | \$ |
|  | TEMAZCAL   |                    | \$ |
|  | UNLIMITED DAYTIME ACTIVITIES &<br>VIBRANTNIGHTLY ENTERTAINMENT   |                    | 1  |
| dit<br>dit<br>dit<br>dit<br>dit<br>dit<br>dit<br>dit<br>dit<br>dit | NIGHT CLUB ADULTS ONLY<br>BURLESQUE-STYLE STAGE PRESENTATION   |                    | 1  |
|  | MIDNIGHT CRUISE ADULTS ONLY<br>ADVENTURES ON BOARD A SPANISH GALLEON   |                    | 1  |
|  | CONFERENCE HALLS<br>AND BUSINESS CENTER  | 4 HALLS<br>280 PAX | \$ |
|  | CAR RENTAL   |                    | \$ |
|  | TABAQUERIA:<br>BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS  |                    | \$ |
| ĨĨ <sup>Z</sup> ŵ  | DOWNLOAD THE OASIS HOTELS & RESORTS APP AND G<br>TO THE EVENTS CALENDAR, IN ADDITION TO THE SCHEI<br>ACTIVITIES AND RESTAURANTS OF THE OASIS HOTELS. |                    |    |



# LOCATION



Cancun hotel zone, 20 minutes from the Cancun International Airport, next to the pier (to Isla Mujeres) and 2.7 miles to downtown.

#### ROOMS

| Ā        | EXPRESS CHECK-IN & CHECK-OUT                                 | 1 |
|----------|--|---|
|          | 1 KING SIZE BED OR 2 DOUBLE BEDS                             | 1 |
|          | 24-HOUR ROOM SERVICE:<br>DELIVERY EXTRA CHARGE               | 1 |
| <b>0</b> | BATH AMENITIES & BEACH TOWELS                                | 1 |
| •))      | WIFI & USB PORTS   | 1 |
|          | IRON & IRONING BOARD   | 1 |
| *        | SAFETY BOX   | 1 |
|          | FLAT SCREEN TV   | 1 |
| ₩        | AIR CONDITIONING   | 1 |
| R        | HAIRDRYER  | 1 |
|          | IPOD CONSOLE & RADIO ALARM CLOCK                             | 1 |
| à        | COFFEE MAKER   | 1 |
|          | MINIBAR:<br>RESTOCKED DAILY WITH WATER, SOFT DRINKS AND BEER | 1 |

#### CAR RENTAL §



| NEARBY POINTS OF INTEREST                    | APPROXIMATE<br>DRIVING TIMES |
|--|------------------------------|
| "Museo Maya" at Cancun                       | 15 minutes                   |
| Archeological site "El Rey"                  | 18 minutes                   |
| A spectacular sea viewpoint (Playa Delfines) | 18 minutes                   |





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|  | S  | UITES            |                     |      |
|--|--|------------------|---------------------|------|
|  |  |                  |                     |      |
| TL   | IE SIAN KA'AN  | 40               | 8 SIAN KA<br>MASTER | A'AN |
|  |  | N KA'AN SUITES   | 32 SIAN KA          |      |
| U  | UXURY ALL INCLUSIVE  | or terrace       | JUNIOR              |      |
|  |  |                  |                     |      |
| FAC  | ILITIES & SERVICES   |                  |                     |      |
| Ψ٩   | EXCLUSIVE RESTAURANT FOR<br>THE SIAN KA'AN AT SENS CANO  | CUN              |                     | 1    |
| ۳٩   | RESTAURANTS<br>(RESERVATIONS PRIORITY)   |                  |                     | 7    |
|  | ROMANTIC DINNER AT THE BE  | АСН              |                     | 1    |
| Ψ٩   | LUXURY SIAN KA'AN RUNAWAY: THE<br>EXCLUSIVE RESTAURANTS (DAILY SHUTTLE                                 |                  | ANCÚN               | 4    |
| Ŷ  | BARS<br>(1 EXCLUSIVE FOR THE SIAN KA'AN AT SEN:  | 5 CANCUN)        |                     | 7    |
|  | LUXURY SIAN KA'AN RUNAWAY<br>RED CASINO & RED CIRCUS   | /.<br>·          | -                   | 1    |
| VIP<br>* * *   | SIAN KA'AN LOUNGE  |                  | -                   | 1    |
| ÷  | OASIS PLUS CUSTOMER SERVIO   | CE               |                     | 1    |
| <u>}</u>   | INFINITY POOL  |                  |                     | 1    |
| <b>T</b> yj  | LUXURY SIAN KA'AN RUNAWAY:<br>BALI BEDS WITH BEACH WAIT SERVICE AVAI                                   |                  | ACH CLUB            | 1    |
| Å  | YOGA, ZUMBA & AEROBICS<br>GYM: personal trainer with extra (   | CHARGE           |                     | 1    |
| ÷.   | SPA:<br>SAUNA AND BODY TREATMENTS  |                  |                     | \$   |
| ୍ର   | BEAUTY PARLOR  |                  |                     | \$   |
|  | TEMAZCAL   |                  |                     | \$   |
|  | UNLIMITED DAYTIME ACTIVITIE<br>& VIBRANT NIGHTLY ENTERTAI  |                  |                     | 1    |
| di<br>i<br>i<br>i<br>i<br>i<br>i<br>i<br>i<br>i<br>i<br>i<br>i<br>i  | NIGHT CLUB ADULTS ONLY<br>BURLESQUE-STYLE STAGE PRESENTATION   |                  |                     | 1    |
|  | MIDNIGHT CRUISE ADULTS ONLY<br>ADVENTURES ON BOARD A SPANISH GALLED                                    | N                |                     | 1    |
| •••••  | CONFERENCE HALLS<br>AND BUSINESS CENTER  |                  | 4 HALLS<br>280 PAX  | \$   |
|  | CAR RENTAL INCLUDED<br>MANDATORY INSURANCE FEE NOT INCLUDE   | )                |                     | 1    |
|  | TABAQUERIA:<br>BOUTIQUE WITH HANDCRAFTS, SOUVENIR  | S AND SNACKS     |                     | \$   |
| Series Se | DOWNLOAD THE OASIS HOTELS & RE<br>TO THE EVENTS CALENDAR, IN ADDIT<br>ACTIVITIES AND RESTAURANTS OF TH | ION TO THE SCHED |                     |      |

## LOCATION



Cancun hotel zone, 20 minutes from the Cancun International Airport, next to the pier (to Isla Mujeres) and 2.7 miles to downtown.

#### SUITES

| $\bar{\Delta}$ | PRIVATE CHECK-IN   | 1                           |
|----------------|--|-----------------------------|
| $\sim$         | EARLY CHECK-IN AND LATE CHECK-OUT:<br>SUBJECT TO AVAILABILITY      | 1                           |
| ť,             | JACUZZI OR PLUNGE POOL INSIDE<br>THE ROOM OR AT THE TERRACE        | ſ                           |
| <u>义</u><br>个  | WELCOME AMENITY  | 1                           |
| zZZ            | PILLOWS MENU   | ſ                           |
| *              | ROBES AND SLIPPERS   | 1                           |
|                | 1 KING SIZE BED  | 1                           |
|                | 24-HOUR ROOM SERVICE   | ſ                           |
| *              | PREMIUM AMENITIES AND<br>BEACH BAG FOR TOWELS                      | 1                           |
| <b>(</b>       | WIFI   | 1                           |
|                | USB PORTS  | 1                           |
|                | IRON & IRONING BOARD   | 1                           |
|                | SAFETY BOX   | 1                           |
|                | FLAT SCREEN TV   | 1                           |
| і              | AIR CONDITIONING   | 1                           |
| R              | HAIRDRYER  | 1                           |
|                | IPOD CONSOLE & RADIO ALARM CLOCK                                   | 1                           |
| 3.             | EXPRESS COFFEE MAKER   | ſ                           |
|                | MINIBAR:<br>RESTOCKED DAILY WITH WATER, SOFT DRINKS, BEER & SNACKS | ſ                           |
| NEAF           | RBY POINTS OF INTEREST   | O APPROXIMATE DRIVING TIMES |
| 'Museo         | o Maya" at Cancun  | 15 minutes                  |
| Archeo         | ological site "El Rey"   | 18 minutes                  |
| A spec         | tacular sea viewpoint (Playa Delfines)                             | 18 minutes                  |



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|  | ROOMS & SUITES   |                            |
|--|--|----------------------------|
| \$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$<br>\$ |  | SIAN KA'AN<br>MASTER SUITE |
|  | 310  | SIAN KA'AN<br>JUNIOR SUITE |
| HE PYRAMID   | VIP<br>PRIVATE LOUNGE                                    | SIAN KA'AN<br>OCEAN FRONT  |
| XURY ALL INCLUSIVE   | For check-in<br>& check-out with<br>exclusive concierge. | OCEAN VIEW/FRONT           |
|  |  | STANDARD                   |
| ITIES & SERVICES   |  |                            |

#### FACIL Ψ EXCLUSIVE RESTAURANTS 6 Ψ 11 GRAND OASIS CANCÚN RESTAURANTS Ÿ 20 BARS VIP \*\*\* THE SIAN KA'AN LOUNGE 1 ň \* OASIS PLUS CUSTOMER SERVICE 1 Ħ POOLS 1 SIAN KA'AN BEACH CLUB: <u>نو</u> EXCLUSIVE SIAN KA'AN CATEGORY | BALI BEDS WITH BEACH WAIT SERVICE ADULTS ONLY 1 <u>نيز</u> THE PYRAMID BEACH CLUB: 1 BALI BEDS WITH BEACH WAIT SERVICE <u>نو</u> HIPPIE CHIC BEACH CLUB 1 <u>نو</u>ر ( THE OASIS BEACH CLUB: 1 WITH STAGE AND DJ CABIN YOGA, ZUMBA AND AEROBICS | GYM A 1 TENNIS & MULTI-PURPOSE COURT: ₽ቀ€ 1 SOCCER - BASKETBALL BEAUTY PARLOR & SPA SENSORIA: K. \$ SAUNA AND BODY TREATMENTS T \$ $\frown$ TEMAZCAL | SPA KIN HA **KIDDO ZONE** 1 ENDLESS DAYTIME ACTIVITIES ~ 7 AND LIVE NIGHTY ENTERTAINMENT 24 HOURS RED CASINO 1 FREE ACCESS, GAMES & CONSUMPTION WITH EXTRA CHARGE 10 SALONES . CONFERENCE HALLS AND BUSINESS CENTER 2,500 PAX CAR RENTAL INCLUDED 1 MANDATORY INSURANCE FEE NOT INCLUDED TABAQUERIA: \$ -BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS

#### LOCATION



Cancun hotel zone, km 16.5, close to malls, discos and restaurants.

| ROO            | MS & SUITES  | ROOMS | SIAN<br>KA'AN |
|----------------|--|-------|---------------|
| $\bar{\Delta}$ | PRIVATE CHECK-IN AND CHECK-OUT     CHECK-IN AND CHECK-OUT EXPRESS    | 1     | 1             |
| %              | EARLY CHECK-IN AND LATE CHECK-OUT<br>SUBJECT TO AVAILABILITY         | 1     | 1             |
| H              | IN-ROOM JACUZZI OR POOL  |       | 1             |
| <u>~</u>       | WELCOME AMENITY  | 1     | 1             |
| <b>★</b> ⊼     | TURNDOWN SERVICE   | 1     | 1             |
| *              | ROBES AND SLIPPERS   | 1     | 1             |
|                | 1 KING SIZE BED OR 2 DOUBLE BEDS                                     | 1     | 1             |
|                | 24-HOUR ROOM SERVICE   | 1     | 1             |
| 9 <b>   </b>   | BATH AMENITIES AND<br>BEACH BAG WITH TOWELS                          | 1     | 1             |
| <b>?</b>       | ENJOY FREE WI-FI<br>USB PORTS  | 1     | 1             |
|                | IRON & IRONING BOARD   | 1     | 1             |
|                | SAFETY BOX   | 7     | 1             |
|                | HD FLAT SCREEN   | 1     | 1             |
| ₩              | AIR CONDITIONING   | 1     | 1             |
| R              | HAIRDRYER  | 7     | 1             |
|                | IPOD CONSOLE & RADIO ALARM CLOCK                                     | 1     | 1             |
| ð              | COFFEE MAKER   | 1     | 1             |
|                | MINIBAR:<br>RESTOCKED DAILY WITH WATER, SOFT DRINKS, BEER AND SNACKS | 1     | 1             |

| NEARBY SITES OF INTEREST                     |            |
|--|------------|
| A spectacular sea viewpoint (playa Delfines) | 8 minutes  |
| Nightclubs & Pubs Zone                       | 12 minutes |
| Passenger ferry to Isla Mujeres              | 15 minutes |



|       | ROOMS |  |
|-------|-------|--|
| GRAND | 1,200 | OCEAN VIEW<br>GARDEN TERRCE<br>SUNSET VIEW<br>STANDARD |

#### FACILITIES & SERVICES

| Ψ٩       | RESTAURANTS   | 11                      |
|----------|---|-------------------------|
| Ý        | BARS  | 12                      |
| ★        | OASIS PLUS CUSTOMER SERVICE                                   | 1                       |
| Ĩ        | POOL  | 1                       |
| Ţ,       | THE OASIS BEACH CLUB:<br>WITH STAGE AND DJ CABIN              | 1                       |
|          | HIPPIE CHIC BEACH CLUB  | 1                       |
|          | GYM, YOGA, ZUMBA AND AEROBICS                                 | 1                       |
| ₽ቀ€      | TENNIS & MULTI-PURPOSE COURT:<br>SOCCER - BASKETBALL          | 1                       |
| <b>Å</b> | BEAUTY PARLOR & SENSORIA SPA:<br>SAUNA & BODY TREATMENTS      | \$                      |
|          | TEMAZCAL   KIN HA SPA   | \$                      |
|          | KIDDO ZONE  | 1                       |
|          | ENTERTAINMENT   | 1                       |
| di       | NIGHT CLUB:<br>BURLESQUE-STYLE STAGE PRESENTATION             | 1                       |
| ••••••   | CONFERENCE HALLS<br>AND BUSINESS CENTER                       | 10 SALONES<br>2,500 PAX |
|          | TABAQUERIA:<br>BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS | \$                      |



# LOCATION



Cancun hotel zone, km 16.5, close to malls, discos and restaurants.

#### ROOMS

| Ā            | CHECK-IN AND CHECK-OUT EXPRESS   | 1                    |
|--------------|--|----------------------|
|              | 1 KING SIZE BED OR 2 DOUBLE BEDS                                       | 1                    |
|              | 24-HOUR ROOM SERVICE:<br>DELIVERY EXTRA CHARGE                         | 1                    |
| 0 <b>   </b> | BATH AMENITIES AND BEACH TOWELS  | 1                    |
| (î•          | WIFI:<br>2 DEVICES PER ROOM  | \$                   |
| ●            | USB PORTS  | 1                    |
|              | IRON & IRONING BOARD   | 1                    |
|              | SAFETY BOX   | \$                   |
|              | HD FLAT SCREEN   | 1                    |
| і            | AIR CONDITIONING   | 1                    |
| R            | HAIRDRYER  | 1                    |
|              | IPOD CONSOLE & RADIO ALARM CLOCK                                       | 1                    |
| ð            | COFFEE MAKER   | 1                    |
|              | MINIBAR: RESTOCKED EVERY OTHER DAY<br>WITH WATER, SOFT DRINKS AND BEER | 1                    |
| אחוא         | Entertainment and fun activities for                                   | or kids from 3 to 12 |

KIDS CLUB

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Entertainment and fun activities for kids from 3 to 12 years old. Baby-sitter service has an additional fee.

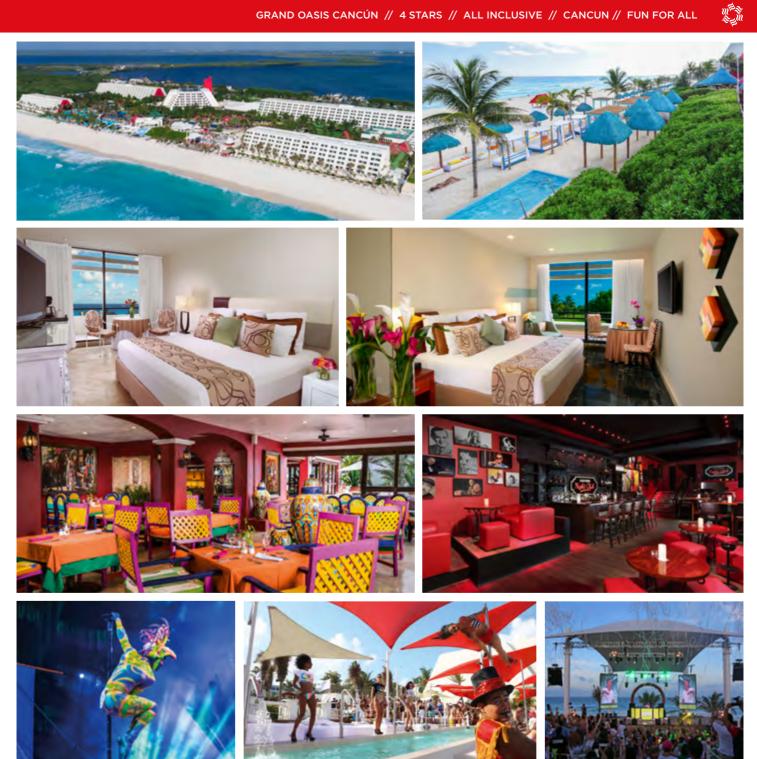
Area with videogames, free Wifi and board games for guests from 12 to 17 years old.

#### CAR RENTAL

From exclusive Smart cars to comfortable SUVs, find fun and convenient options available for you at the Hotel Lobby.

# NEARBY SITES OF INTEREST <sup>O</sup> APPROXIMATE DRIVING TIMES A spectacular sea viewpoint (playa Delfines) 8 minutes

| La Isla Shopping Village (boutiques with international brands, restaurants and cinema) | 8 minutes  |
|--|------------|
| Nightclubs & Pubs Zone   | 12 minutes |
| Passenger ferry to Isla Mujeres  | 15 minutes |



|                                       | ROOMS & SUITES  |  |
|---------------------------------------|---|--|
| GRAND                                 | 23 JUNIOR SUITE<br>FAMILY SUITE<br>TWO COMMUNICATING<br>ROOMS |  |
| 就学<br>OASIS PALM<br>THE FAMILY RESORT | <b>221 109</b> OCEAN VIEW<br><b>55</b> LAGOON VIEW            |  |
|                                       | 34 STANDARD   |  |
|                                       | ✓ COMMUNICATING ROOMS AVAILABLE                               |  |

THEME ROOMS FOR KIDS

### FACILITIES & SERVICES

| Ψ٩                                 | EXCLUSIVE RESTAURANTS   | 4                  |
|------------------------------------|---|--------------------|
| Ψ¶                                 | RESTAURANTS:<br>SPECIAL AREAS FOR KIDS  | 7                  |
| Ý                                  | BARS  | 8                  |
|                                    | OASIS PLUS CUSTOMER SERVICE   | 1                  |
| F                                  | POOLS:<br>SPECIAL AREAS FOR KIDS  | 1                  |
| <b>T</b>                           | SIAN KA'AN BEACH CLUB (ADULTS ONLY):<br>BALI BEDS WITH BEACH WAIT SERVICE AVAILABLE   | \$                 |
| <u>}</u><br>₹                      | WATER ACTIVITIES:<br>KAYAK & AQUAEROBICS  | 1                  |
| $\overset{\bullet}{\triangleleft}$ | YOGA, ZUMBA AND PILATES   | 1                  |
| ₽ቀ€                                | MULTI-PURPOSE COURT   | 1                  |
| ଔଷ                                 | BIKING TOUR:<br>FAMILY ACTIVITY   | 1                  |
| Å.                                 | SPA (ADULTS ONLY):<br>SAUNA AND BODY TREATMENTS   | \$                 |
| Je<br>Le                           | BEAUTY PARLOR (ADULTS ONLY)   | \$                 |
|                                    | KIDDO ZONE:<br>special for kids   | 1                  |
|                                    | ENTERTAINMENT   | 1                  |
| ••••••                             | CONFERENCE HALLS & BUSINESS CENTER  | 4 HALLS<br>400 PAX |
|                                    | CAR RENTAL  | \$                 |
|                                    | TABAQUERIA:<br>BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS   | \$                 |
| کری<br>کری                         | DOWNLOAD THE OASIS HOTELS & RESORTS APP AND<br>GAIN ACCESS TO THE EVENTS CALENDAR, IN ADDITION<br>TO THE SCHEDULE OF ACTIVITIES AND RESTAURANTS<br>OF THE OASIS HOTELS. | Ē                  |
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### LOCATION



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Cancun hotel zone, 20 minutes from the Cancun International Airport, next to the pier (to Isla Mujeres) and 2.7 miles to downtown.

# **ROOMS & SUITES**

| Ň          | PRIVATE CHECK-IN // EXPRESS CHECK-OUT                      | 1  |
|------------|--|----|
| <b>1</b>   | TURNDOWN SERVICE   | 1  |
| A A        | ROBES  | 1  |
|            | 1 KING SIZE BED OR 2 DOUBLE BEDS                           | 1  |
| Y          | 24-HOUR ROOM SERVICE:<br>DELIVERY EXTRA CHARGE             | 1  |
|            | BATH AMENITIES & BEACH TOWELS                              | 1  |
|            | WIFI:<br>2 DEVICES PER ROOM                                | \$ |
| <b>€</b>   | USB PORTS  | 1  |
| <b>1</b> 2 | IRON & IRONING BOARD                                       | 1  |
| *          | SAFETY BOX   | 1  |
|            | HD FLAT SCREEN   | 1  |
| *          | AIR CONDITIONING   | 1  |
| Ŷ          | HAIRDRYER  | 1  |
|            | IPOD CONSOLE & RADIO ALARM CLOCK                           | 1  |
| Ĵ          | COFFEE MAKER   | 1  |
|            | MINIBAR:<br>RESTOCKED DAILY WITH WATER, SOFT DRINKS & BEER | 1  |
|            |  |    |

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#### A ZONE DESIGNED TO LET THE KIDS ENJOY THEIR VACATION TO THE FULLEST

Beach with mini lounge chairs, water mushroom, Jacuzzi, pool and slides. Fun plays and magic shows. Consumption centers and exclusive areas with special dishes for children.

**BABY BLUE CRAB-KIDS CLUB:** videogames, disco, activity room, bedroom, spa, cooking classes & many other surprises!



Set sail in an exciting offshore excursion with games and activities on board our fantastic Pirate Ship. The whole family are welcome to participate in this adventure, included for Grand Oasis Palm guests. 6 years and older

| NEARBY SITES OF INTEREST                     | APPROXIMATE<br>DRIVING TIMES |
|--|------------------------------|
| "Museo Maya" at Cancun                       | 15 minutes                   |
| Archeological site "El Rey"                  | 18 minutes                   |
| A spectacular sea viewpoint (Playa Delfines) | 18 minutes                   |



|            | ROOMS & SUITES |  |  |
|------------|----------------|--|--|
| CASIS PALM | 237            | FAMILY SUITES         TWO COMMUNICATING ROOMS         98       SUPERIOR         139       STANDARD |  |

COMMUNICATING ROOMS AVAILABLETHEME ROOMS FOR KIDS

### FACILITIES & SERVICES

| ۳٩  | RESTAURANTS<br>SPECIAL AREAS FOR KIDS   | 7                  |
|---|---|--------------------|
| Ý   | BARS  | 7                  |
|   | OASIS PLUS CUSTOMER SERVICE   | ſ                  |
| Ĩ.  | POOLS:<br>SPECIAL AREAS FOR KIDS  | 1                  |
| <u>نځ</u> يد  | WATER ACTIVITIES:<br>KAYAK & AQUAEROBICS  | ſ                  |
| <u> </u>  | YOGA, ZUMBA AND PILATES   | 1                  |
| ₽ቀ€   | MULTI-PURPOSE COURT   | 1                  |
| ଔଷ  | BIKING TOUR:<br>FAMILY ACTIVITY   | 1                  |
| <b>▲</b> •  | SPA (adults only):<br>sauna and body treatments   | 1                  |
| Je<br>Ie  | BEAUTY PARLOR (ADULTS ONLY)   | \$                 |
|   | KIDDO ZONE:<br>special for kids   | 1                  |
|   | ENTERTAINMENT   | 1                  |
| ••••••  | CONFERENCE HALLS<br>AND BUSINESS CENTER   | 4 HALLS<br>400 PAX |
| •   | TABAQUERIA:<br>BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS   | \$                 |
| 11<br>15<br>15<br>15<br>15<br>15<br>15<br>15<br>15<br>15<br>15<br>15<br>15<br>1 | DOWNLOAD THE OASIS HOTELS & RESORTS APP<br>AND GAIN ACCESS TO THE EVENTS CALENDAR,<br>IN ADDITION TO THE SCHEDULE OF ACTIVITIES<br>AND RESTAURANTS OF THE OASIS HOTELS. |                    |
|   |   |                    |



Have fun with games & activities on board our fantastic Pirate Ship. This activity is perfect for the whole family and won't require too much planning, since the ship stays docked at the pier.

6 years and older

### LOCATION



Cancun hotel zone, 20 minutes from the Cancun International Airport, next to the pier (to Isla Mujeres) and 2.7 miles to downtown.

#### **ROOMS & SUITES**

|               | 1 KING SIZE BED OR 2 DOUBLE BEDS                          | 1  |
|---------------|---|----|
| <b>@</b>      | BATH AMENITIES AND BEACH TOWELS                           | 1  |
| (([-          | WIFI:<br>2 DEVICES PER ROOM                               | \$ |
|               | IRON & IRONING BOARD                                      | 1  |
|               | SAFETY BOX  | \$ |
|               | HD FLAT SCREEN  | 1  |
| і             | AIR CONDITIONING  | 1  |
| R             | HAIRDRYER   | 1  |
| (200 <b>)</b> | RADIO ALARM CLOCK   | 1  |
| ì Ì Ì         | MINIBAR:<br>STOCKED UPON ARRIVAL WITH WATER & SOFT DRINKS | 1  |
|               |   |    |

# AN AREA DESIGNED TO LET CHILDREN ENJOY THEIR VACATION TO THE FULLEST

Beach with mini lounge chairs, water mushroom, Jacuzzi, pool and slides. Fun plays and magic shows. Consumption centers and exclusive areas with special dishes for children.

#### BABY BLUE CRAB-KIDS CLUB:

videogames, disco, activity room, bedroom, spa, cooking classes  $\&\ many\ other\ surprises!$ 

# CAR RENTAL §

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| NEARBY SITES OF INTEREST   | O APPROXIMATE<br>DRIVING TIMES |
|--|--------------------------------|
| "Museo Maya" at Cancun   | 15 minutes                     |
| Archeological site "El Rey"  | 18 minutes                     |
| A spectacular sea viewpoint (playa Delfines)   | 18 minutes                     |
| La Isla Shopping Village (Boutiques with international brands, restaurants and cinema) | 12 minutes                     |
| Passenger ferry to Isla Mujeres  | 1 minute                       |





# MAXIMUM OCCUPANCY PER ROOM: 3 × 🖰 JUNIOR SUITES

Book services, order food and beverages, check out, and a lot more

\$

#### **FACILITIES & SERVICES**

| Ψ٩         | RESTAURANTS                                    | 5 §       |
|------------|--|-----------|
| Ŷ          | BARS   | 3 💲       |
|            | COFFEE SHOP                                    | \$        |
| चि         | POOL   | 1         |
| #-#        | GYM  | 1         |
| <b>*</b>   | SPA:<br>AESTHETIC SERVICES AND BODY TREATMENTS | \$        |
| <b>?</b> + | HIGH SPEED WIFI                                | 1         |
| ••••••     | CONFERENCE HALLS<br>AND BUSINESS CENTER        | 7 HALLS S |

#### Access and shuttle to our Beach Clubs

Features: Meals & beverages, snacks, pools and facilities. Schedule: 9:00 to 18:00 h

| THE PYRAMID<br>AT GRAND CANCUN<br>LUXURY ALL INCLUSIVE | THE PYRAMID BEACH CLUB • Premium  | \$575 MXN<br>PER PERSON  |
|--|---|--|
| grand<br>尊のASISCANCUN                                  | • Adults entertainment  | \$425 MXN<br>PER PERSON<br>Restrictions apply<br>for special events. |
| THE ENTERTAINMENT RESORT                               | HIPPIE CHIC BEACH CLUB • Chill out  | \$425 MXN<br>PER PERSON  |
| CASE PALM  | <ul> <li>BEACH CLUB &amp; KIDDO ZONE</li> <li>Families</li> <li>Area with facilities and activities for children</li> </ul> | \$425 MXN<br>PER PERSON<br>FREE ACCESS<br>FOR KIDS                   |
| *RATES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE      |   |  |

## LOCATION



Located in Tulum avenue, one of the main arteries in Cancun, only 20 min. away from the international airport, and near the hotel zone entrance. Very close to restaurants, movie theaters and shopping malls.

#### **ROOMS & SUITES**

|             | 1 KING SIZE BED OR 2 DOUBLE BEDS        | 1  |
|-------------|---|----|
|             | 24-HOUR ROOM SERVICE                    | \$ |
| 0 <b>  </b> | AMENITIES                               | \$ |
| <u>?</u> +  | HIGH SPEED WIFI                         | 1  |
|             | SAFETY BOX                              | 1  |
|             | HD FLAT SCREEN                          | \$ |
| ₩           | AIR CONDITIONING                        | 1  |
| R           | HAIRDRYER                               | \$ |
|             | IRON & IRONING BOARD                    | 1  |
|             | IPOD CONSOLE & RADIO ALARM CLOCK        | \$ |
| <b>.</b>    | EXPRESS COFFEE MAKER                    | 5  |
|             | MINIBAR:<br>WATER, SOFT DRINKS AND BEER | \$ |
| $\dot{r}$   | BUFFET BREAKFAST                        | 1  |
|             |   |    |

#### CAR RENTAL



| NEARBY SITES OF INTEREST         | ORIVING TIMES |
|----------------------------------|---------------|
| Beach Club at Grand Oasis Palm   | 15 minutes    |
| Beach Club at Grand Oasis Cancun | 27 minutes    |
| Convention Center                | 20 minutes    |
| Archeological site "El Rey"      | 30 minutes    |
| Nightclubs & Pubs Zone           | 15 minutes    |



















#### SMART NEVER LOOKED SO GOOD

|   | ROO                                     | DI                                   | MS         |  |
|---|---|--------------------------------------|------------|--|
|   |   | 132                                  |            |  |
| SM  | ۲۲۵۶۶<br>IART CANCUN                    | MAXIMUM OCCUPANCY<br>PER ROOM: 4 x 🕄 |            |  |
| by OASIS  |   | I                                    | SMART ROOM |  |
|   |   | Bo                                   | Plus room  | <b>RT PLUS</b><br>exclusive Smart<br>is and enjoy special<br>luring your stay. |
| FACI  | LITIES                                  |                                      |            |  |
| Ψ٩  | RESTAURANTS                             |                                      |            | 2 💲  |
| Ý   | BARS                                    |                                      |            | 1 💲  |
|   | COFFEE SHOP                             |                                      |            | \$   |
| ĨF  | POOL                                    |                                      |            | 1  |
| ₩-₩   | GYM                                     |                                      |            | 1  |
| <u>Å</u> .  | SPA:<br>SAUNA AND BODY TREATMENTS       |                                      |            | \$   |
| <b>?</b> +  | HIGH SPEED WIFI                         |                                      |            | 1  |
|   | CONFERENCE HALLS<br>AND BUSINESS CENTER |                                      |            | 6 HALLS<br>500 PAX   |
| Free access to more restaurants and bars at neighbor hotel Oh! Cancún 💲 |   |                                      |            |  |

#### Access and shuttle to our Beach Clubs

Features: Meals & beverages, snacks, pools and facilities. Schedule: 9:00 to 18:00 h

| THE PYRAMID<br>AT GRAND CANCUN<br>LUXURY ALL INCLUSIVE | THE SIAN KA´AN BEACH CLUB<br>• Premium  | \$575 MXN<br>PER PERSON  |  |  |
|--|---|--|--|--|
| grand<br>Stand CANCUN                                  | OASIS BEACH CLUB<br>• Adults entertainment  | \$425 MXN<br>PER PERSON<br>Restrictions apply<br>for special events. |  |  |
| THE ENTERTAINMENT RESORT                               | HIPPIE CHIC BEACH CLUB • Chill out  | \$425 MXN<br>PER PERSON  |  |  |
| KAR OASIS PALM<br>THE FAMILY NEIONT                    | <ul> <li>BEACH CLUB &amp; KIDDO ZONE</li> <li>Families</li> <li>Area with facilities and<br/>activities for children</li> </ul> | \$425 MXN<br>PER PERSON<br>FREE ACCESS<br>FOR KIDS                   |  |  |
| *RATES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE      |   |  |  |  |

# LOCATION



Located in Tulum avenue, one of the main arteries in Cancun, only 20 min. away from the international airport, and near the hotel zone entrance. Very close to restaurants, movie theaters and shopping malls.

| ROOI        | MS                                      | SMART<br>PLUS | SMART<br>ROOM |
|-------------|---|---------------|---------------|
| $\sim$      | 1 KING SIZE BED OR 2 DOUBLE BEDS        | 1             | 1             |
|             | 24-HOUR ROOM SERVICE                    | \$            |               |
| 9 <b>  </b> | AMENITIES                               | 1             | 1             |
| <b>?</b> +  | HIGH SPEED WIFI                         | 1             | \$            |
| (îr         | WIFI                                    |               | 1             |
|             | SAFETY BOX                              | 1             | \$            |
|             | HD FLAT SCREEN                          | 1             | 1             |
| і           | AIR CONDITIONING                        | 1             | 1             |
| R           | HAIRDRYER                               | 1             | 1             |
|             | IRON & IRONING BOARD                    | 1             | \$            |
|             | IPOD CONSOLE &<br>RADIO ALARM CLOCK     | 1             | 1             |
| <b>.</b>    | EXPRESS COFFEE MAKER                    | 1             | —             |
|             | MINIBAR:<br>WATER, SOFT DRINKS AND BEER | 1             | \$            |
| $\dot{=}$   | BUFFET BREAKFAST                        | 1             | \$            |

#### CAR RENTAL

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| NEARBY SITES OF INTEREST   | O APPROXIMATE<br>DRIVING TIMES |
|--|--------------------------------|
| Beach Club at Grand Oasis Palm   | 15 minutes                     |
| Beach Club at Grand Oasis Cancun   | 27 minutes                     |
| Convention Center  | 20 minutes                     |
| La Isla Shopping Village (boutiques with international brands, restaurants and cinema) | 24 minutes                     |
| Nightclubs & Pubs Zone   | 21 minutes                     |



























### **CONTACT US**

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